





Business assets in this sense includes systems, staff, documents and forms, furniture and equipment, etc., anything needed to keep operating, both at optimum and minimum or skeleton levels.

In addition to conducting business impact analysis, once a process has been identified as being business continuity critical, various scenarios can be run and the impact on such processes assessed, with both corrective or remedial action plans initiated and an overall business resiliency rating established, which can be aggregated to an overall rating for each business entity and ultimately, for the firm overall. Specific business continuity plans can be developed and documented, with the documents contained within the Business Resiliency Service. Disaster recovery facilities can be established and applied as a mitigant to the identified risks, with the ability to assess the deemed and actual effectiveness of such facilities.

Facility is also available for periodic reviews and for management attestation as to currentness of business continuity plans and the degree of training and testing undertaken. Risks identified during business impact analysis can also be included into the RiskBusiness RCSA Service, while business continuity risks identified during operational risk assessments can be included into the Business Resiliency Service as well. The business continuity critical process and their collective business assets can also be viewed in flow chart form, each process and asset "coloured" according to its business resiliency risk rating.

Facility is available to develop and maintain "call trees" or staff contact lists, available in various formats under access control restrictions. In the event of an actual crisis, facility is available to document the crisis, then to establish and maintain a detailed diary of exactly what was done, decisions taken, actions implemented and to reference specific aspects of business continuity plans, disaster recovery facilities, business assets and staff engaged in or involved in the crisis.



Once the crisis is over, detailed root cause analysis can be applied to the incident, with the ability to document management responses, lessons learned and to establish and management corrective action plans, culminating in a completed crisis incident. Where the incident is deemed to have had a financial impact on the firm, if the firm is using the RiskBusiness Internal Loss Data Service, the incident can be converted to an operational loss event and managed accordingly.

The Business Resiliency Service provides a standard suite of reports, with the ability to generate reminders on actions or reviews due and for relevant risk, performance and/or control related indicators or metrics to be monitored and reported on.

For more information on the Business Resiliency Service, please contact RiskBusiness Services Limited through our website or email us at [info@RiskBusiness.com](mailto:info@RiskBusiness.com)